

APPLIED COMPUTER SCIENCE

Course Number: ACS-1803-050

Course Name: **Introduction to Information Systems**

Course Website: http://courses.acs.uwinnipeg.ca/1803-050/ + Nexus

Instructor Information

Instructor: Kerry Augustine **E-mail:** <u>k.augustine@uwinnipeg.ca</u>

Office Hours: Tuesday, 4:45PM – 5:45 PM – by appointment **via Zoom**

Class Time: Tuesday, 6:00PM - 9:00 PM via Zoom

Important Dates

1. First Class: Tuesday, September 8, 2020

2. Reading Week (no classes): October 11-17, 2020

Midterm Exam: Tuesday, October 20, 2020
 Final Withdrawal Date w/o academic penalty*: Tuesday, November 17, 2020
 Last Class: Tuesday, December 1, 2020

6. Final Exam (Comprehensive): TBD

7. University closures: Thanksgiving Monday, October 12, 2020

Remembrance Day Wednesday, November 11, 2020

[See https://www.uwinnipeg.ca/academics/calendar/docs/dates.pdf for all dates]

Course Objectives / Learning Outcomes

The course provides students with a basic conceptual understanding of Information Systems and computers as a tool, including the basics of database and telecommunication technology. The course also addresses the question: "how can computers help a business (or other organization)?" Highlights of business application systems that support the functions of accounting, finance, marketing, human resource management and manufacturing will be provided.

Enterprise Resource Planning Systems, Customer Relationship Management Systems, Executive Information Systems, Decision Support Systems and Expert Systems are also covered. Further, topics of eBusiness and eCommerce are covered. The final section of the course introduces the student to the process of developing a customized computer-based information system, presenting the system development life cycle and outlining the work of a systems analyst.

In this course students will develop a thorough overview of the different ways computers can be used in organizational management and operations.

^{*}A minimum of 20% of the work on which the final grade is based will be evaluated and available to the student before the voluntary withdrawal date.

Remote Learning

All course material including lecture notes, slides, videos, and assignments details will be available on Nexus. Class times are reserved for further discussion and Q&A. Therefore, students are encouraged to read posted lectures notes/slides ahead of the class so as to be able to participate in meaningful discussion during class meetings.

Students must be available via Zoom during the lecture times.

- Students must display their real/full name
- Use of Video is optional but students might be required to turn on video when necessary.
- Participants must be muted when not speaking
- Students may interact via chat, voice or gestures

Students can find answers to frequently asked questions related to remote learning here: https://www.uwinnipeg.ca/covid-19/remote-learning-faq.html.

A permitted or necessary change in mode of delivery may require adjustments to important aspects of course outlines, like class schedule and the number, nature, and weighting of assignments and/or exams.

Evaluation Criteria

1. Assignments (18%)

- Assignment 1 due September 29 2020
- Assignment 2 due October 27, 2020
- Assignment 3 due November 10, 2020
- Assignment 4 due *December 1*, 2020

Assignments Submission:

All assignments are due 11:59pm on the due date and are to be submitted electronically via Nexus. As a rule, students **WILL NOT** be able to submit their assignments **LATE** on Nexus, unless they have received an approval to do so before the due date. Student are required to submit documented extenuating circumstances, such as a medical situation, that prevented the timely completion of their work. Students can upload their assignments as either a **PDF** file or in **Microsoft Word** format. Further details and submission procedures will be posted on Nexus.

2. Online Participation/Group Discussion (12%):

- Students will be expected to read the Lesson notes ahead of the class.
- During class, students will be randomly distributed into virtual groups.
- The instructor will provide a relevant topic or guiding questions for students to discuss relating to the lesson of the day.
- Students will discuss the topic/question in their groups for about 10 minutes
- Students will be given about **5 minutes** to write down their reflections/thoughts based on the discussion in the group discussion forum on Nexus. Students can also comment on other students' submissions.
- Each group will appoint a representative to summarize each group findings (**Total Time: 15** minutes)

- The instructor will summarize the topic, clarify misconceptions and answer any resulting question.
- There will be an average of two (2) group discussion questions per class.
- Students will receive maximum of **1% mark** each week based on their participation in the online activities.

3. **Midterm Exam** (30%) – October 20, 2020

- During the regular class time
- Missed exam will receive a mark of zero, unless a medical certificate is provided, no accommodation is made for missed exams.

4. **Final Exam (40%) -** TBD

- Students should contact the instructor as soon as possible if extenuating circumstances require missing an assignment, test or examination. A medical certificate from a practicing physician may be required before any accommodation is considered.
- Students are responsible for backing up and protecting their assignments.
- Keep a backup copy of all class work in case there is an error in recording of marks by the instructor.

Test / Exam Requirements

- Photo ID is required for the final exam.
- Midterm and final exams will be delivered via Nexus. Students must have video capability and be prepared to present their student ID.
- Midterm and final exams are **Closed** book.
- Students may contact the instructor to ask questions.
- Communication with others (except the instructor) is NOT PERMITTED.
- All work must be entirely the students' own. Collaboration or sharing of work is NOT PERMITTED.
- Students with documented disabilities, temporary or chronic medical conditions, requiring
 academic accommodations for tests/exams (e.g., private space) or during lectures (e.g., notetakers) are encouraged to contact Accessibility Services (AS) at 204-786-9771 or
 accessibilityservices@uwinnipeg.ca to discuss appropriate options. All information about a
 student's disability or medical condition remains confidential. For further information, please
 visit https://www.uwinnipeg.ca/accessibility-services.
- Students may choose not to attend classes or write examinations on holy days of their religion, but they must notify their instructors at least two weeks in advance. Instructors will then provide opportunity for students to make up work examinations without penalty. A list of religious holidays can be found in the 2019-20 Undergraduate Academic Calendar online at http://uwinnipeg.ca/academics/calendar/docs/important-notes.pdf

Final Letter Grade Assignment

Historically, numerical percentages have been converted to letter grades using the following scale. However, instructors can deviate from these values based on pedagogical nuances of a particular class, and final grades are subject to approval by the Department Review Committee.

A+	90 - 100%	B+	75 - 79%	C	60 - 64%
A	85 - 89 %	В	70 - 74%	D	50 - 59%
A-	80 - 84%	C+	65 - 69%	F	below 50%

Required Text Book / Reading List

- <u>Fundamentals of Information Systems</u> (8th edition), by Stair and Reynolds; Course Technology, ISBN13: 978-1-305-08216-8 **or**
- <u>Fundamentals of Information Systems</u> (9th edition), by Stair and Reynolds; Course Technology, ISBN13: 978-1-337-09753-6
- Additional Readings and Class Notes will be made available through the course website and on Nexus.

Prerequisite Information

(This information can be found in the UW Undergraduate Academic Calendar)

- There are no formal pre-requisites. It is assumed that students have basic knowledge on computer usage including the internet, electronic files, and word processing applications.
- Students who require an introduction to personal computers and productivity software should take ACS-1453(3).

Regulations, Policies, and Academic Integrity

Academic dishonesty is a very serious offense and will be dealt in accordance with the University's policies.

Avoiding Academic Misconduct: Students are encouraged to familiarize themselves with the Academic Regulations and Policies found in the University Academic Calendar at: https://uwinnipeg.ca/academics/calendar/docs/regulationsandpolicies.pdf

Particular attention should be given to subsections 8 (Student Discipline), 9 (Senate Appeals) and 10 (Grade Appeals). Please note, in particular, the subsection of Student Discipline pertaining to plagiarism and other forms of cheating.

Detailed information can be found at the following:

- Academic Misconduct Policy and Procedures: https://www.uwinnipeg.ca/institutional-analysis/docs/policies/academic-misconduct-procedures.pdf
- UW Library video tutorial "Avoiding Plagiarism" https://www.youtube.com/watch?v=UvFdxRU9a8g

Uploading essays and other assignments to essay vendor or trader sites (filesharing sites that are known providers of essays for use by others who submit them to instructors as their own work) involves "aiding and abetting" plagiarism. Students who do this can be charged with Academic Misconduct.

Non-academic misconduct. Students are expected to conduct themselves in a respectful manner on campus and in the learning environment irrespective of platform being used. Behaviour, communication, or acts that are inconsistent with a number of UW policies could be considered "non-academic" misconduct. More detailed information can be found here:

- Respectful Working and Learning Environment Policy https://www.uwinnipeg.ca/respect/respect-policy.html,
- Acceptable Use of Information Technology Policy
 https://www.uwinnipeg.ca/institutional-analysis/docs/policies/acceptable-use-of-information-technology-policy.pdf
- Non-Academic Misconduct Policy and Procedures: https://www.uwinnipeg.ca/institutional-analysis/docs/student-non-academic-misconduct-procedures.pdf.

Copyright and Intellectual Property. Course materials are the property of the instructor who developed them. Examples of such materials are course outlines, assignment descriptions, lecture notes, test questions, and presentation slides—irrespective of format. Students who upload these materials to filesharing sites, or in any other way share these materials with others outside the class without prior permission of the instructor/presenter, are in violation of copyright law and University policy. Students must also seek prior permission of the instructor/presenter before, for example, photographing, recording, or taking screenshots of slides, presentations, lectures, and notes on the board. Students found to be in violation of an instructor's intellectual property rights could face serious consequences pursuant to the Academic Misconduct or Non-Academic Misconduct Policy; such consequences could possibly involve legal sanction under the Copyright Policy

https://copyright.uwinnipeg.ca/docs/copyright_policy_2017.pdf

Privacy

Students have rights in relation of the collecting of personal data the University of Winnipeg: https://www.uwinnipeg.ca/privacy/admissions-privacy-notice.html.

More information:

- Zoom and Privacy: https://www.uwinnipeg.ca/privacy/zoom-privacy-notice.html
- Testing/Proctoring: https://www.uwinnipeg.ca/privacy/zoom-test-and-exam-proctoring.html.

Class Cancellation, Correspondence with Students and Withdrawing from Course

When it is necessary to cancel a class due to exceptional circumstances, the course instructor will make every effort to inform students via uwinnipeg email and Nexus.

Students are reminded that they have a responsibility to regularly check their uwinnipeg e-mail addresses to ensure timely receipt of correspondence from the University and/or the course instructor.

Please let course instructor know if you plan on withdrawing from the course.

Note that withdrawing before the VW date does not necessarily result in a fee refund.

Topics to be covered (tentative)

- 1. Definition of Data, information, and Information Systems
- 2. Database concepts; database modeling, data warehousing and mining. Database Management Systems.
- 3. Information needs at different levels in the organization. Operational, Tactical and Executive information Systems. Information Processing modes (Batch, Online, etc.)
- 4. Basic transaction processing and management reporting systems in: accounting, finance, marketing, human resources, manufacturing and supply chain management. Electronic Data Interchange, Enterprise Resource Planning systems.
- 5. Functional Area Systems: Accounting, HR, Marketing, Operations
- 6. Enterprise Systems: Customer Relationship Management (CRM) Systems, Supply Chain, Product Lifecycle Management (PLM), Enterprise Resource Planning, Value Chain
- 7. Decision Support Systems,
- 8. Expert Systems, Knowledge Management Systems, AI
- 9. Hardware and Software
- 10. Telecommunications, the wen
- 11. eCommerce
- 12. Security, ethics and internal control in organizational information systems. System security components. Access controls, application controls, system controls. Information system auditing. Trust Services (e.g., WebTrust) and seals.
- 13. System Acquisition and Development
- 14. Social Impact of IS
- 15. Careers in Information Systems

Note that all topics listed may not be covered and may be offered in a slightly different time order.