

## Application Analyst

Are you looking for a [great place](#) to work and the opportunity to jump start your career with a leading [IT team](#)?

If you answered “Yes”, then keep on reading as we may have the perfect position for you!

The Application Analyst works as the main liaison between [CWB National Leasing's](#) IT Department and business units to fix application and system issues by collecting and reporting areas of the application that are not functional. Additionally, the Application Analyst works with Business Stakeholders to analyze opportunities for improvement. This includes business processes, design and development, implementation and support of customized business solutions.

### Core Responsibilities:

- Provide end-user support, monitor systems, respond to inquiries, resolve and escalate issues
- Define feature and functional requirements, producing product requirements, business rules, and user stories for development teams
- Critically evaluate information gathered from multiple sources, recognize and reconcile conflicts, and distinguish user requests
- Serve as the conduit between the business and the software development team
- Interact professionally with all stakeholders through verbal and written communication
- Schedule and facilitate requirements elicitation meetings with end users
- Update requirements documentation. Perform impact analysis on change requirements and make recommendations as necessary

### Skills & Qualifications:

- University degree in computer science, or equivalent education/professional experience, or work-related experience
- 2 years' experience working with relevant applications, languages and tools
- Excellent team, interpersonal and overall communication skills
- Ability to think analytically and solve problems
- Direct knowledge of database management, various data retrieval methodologies (including data importing to spreadsheets, graphs, etc.) and data modeling
- Demonstrated experience analyzing business and technical requirements
- Ability to adapt and work effectively with a variety of situations, individuals or groups
- Previous experience, preferably in the financial services industry will be considered an asset

If this sounds like you, then we would love to hear from you!

### A little bit about us:

We are very proud of our [innovative](#) and unique culture at CWB National Leasing. What sets us apart is our people, they are a really big deal! Did we mention: on-site gym, fitness studio, staff lounge, nap room, and many other fantastic perks? For more information about working for CWB National Leasing, please visit our



[website](#) and be sure to check us out on social media to see what we're up to!

**Can't wait to apply?**

If you believe you are the person we're looking for, be sure to let us know why you would be a great fit for CWB National Leasing. Go ahead and get creative with your application. Introduce yourself; tell us your story and your past adventures. We look forward to hearing from you and the conversations ahead!

**Over to you!**

Please visit [cwbnationalleasing.com/en/careers](http://cwbnationalleasing.com/en/careers) to upload your cover letter and resume before **June 22, 2018**.

Don't forget to include the job number in your cover letter along with your salary expectation and please address your application with attention to Laine Jubinville, Talent Acquisition Leader.

If you aren't the right person for this role but you know someone who is, feel free to share it amongst your network!

We thank all applicants for their interest in this opportunity; however only those selected for an interview will be contacted.

CWB National Leasing only accepts resumes via online application. If you choose to submit your resume by any other means, we cannot guarantee that your application will be considered. CWB National Leasing welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.

**To all recruitment agencies:** CWB National Leasing does not accept unsolicited resumes or candidate profiles and are not responsible for any fees related to unsolicited resumes.

